

Important information regarding the Q Fever Register upgrade:

We're pleased to announce that the Australian Q Fever Register is undergoing an upgrade to make it faster, easier and more convenient for new and current users to access their information.

Specific changes to the Register include:

- Individuals will now be able to access their own Q fever information (without an intermediary, such as a health professional or employer) by using the following details: full name, date of birth and answer to their provided security question. If you have not set up a security question, please call the Helpline on 1300 733 837.
- To search for the Q fever status of any individual, you will need the individual's consent and their details, including full name, date of birth, and Q Fever Register number.
- Only authorised users will have access to search for registered individuals.
- The Q Fever Register card will no longer be issued. Instead, an individual's Q fever immune status will be available as an eStatement that can be emailed or downloaded onto a mobile device.
- All forms have been updated, including the Personal Details and Consent form, and the Pre-Screening and Vaccination form.
- The Q Fever Register Helpline will now operate between 8am – 3pm (Queensland time), Monday – Friday (excluding public holidays). The Helpline number and contact email will remain the same (1300 733 837, register@qfever.org).

Please note: The Helpline is only for administrative enquiries only, and our staff are unable to give any kind of medical advice. Any medical questions or general questions about Q fever should be referred directly to your GP or health professional.

The upgraded Q Fever Register is expected to be operational from Wednesday 4 April. After this date, all existing authorised users and individuals will need to change their passwords to access the Register. We will be sending instructions on how to do this once the upgrade has been completed.

Users will also be required to review their details and advise the Register of any changes to their contact information. You can do this by emailing register@qfever.org or calling the Helpline on 1300 733 837.
